Status of City Auditor Recommendations With Funding Impact
2005-2006 Adopted Budget

Department	Item	Status	Remarks
Finance	Business Tax Collection Process – Review Need for Additional Staff and Non-Personal/Equipment Funding (96-06, #4)	Not Included	No additional funding resources requested by department in light of financial situation.
Finance/ Environmental Services	Utility Billing System – Consider combining sewer and storm drain fees with Recycle Plus billings (97-01, #4)	Included	In November 2004, the City Council approved the selection of Bearing Point/PeopleSoft to implement an integrated billing, customer service and partner management system (CUSP) that would have the capability to issue combined sewer, storm and garbage bills. The project implementation and initial operation is expected to take 18-24 months.
Finance/ Environmental Services	Utility Billing System – Add a database administrator as part of the UBS Billing System Replacement Project (97-01, #19)	Included	A database administrator position was filled at the end of February 2005 on a temporary basis and a permanent Information System Analyst was added in the 2005-2006 Base Budget.
Police/City Manager's Office	Bureau of Field Operations Patrol Division's Staffing and Deployment – Modify shift-starting times to provide sufficient flexibility to deploy officers in the most efficient and effective manner (00-01, #1)	Under Review	Staff received training on the Police Department's patrol staffing software purchased in 2003. Due to technical problems related to the transition of the CAD system, the Police Department is resolving ongoing validation of calls-for-service data. According to the Police Department, shift change time modifications will require an extended study and analysis using the patrol staffing software for a minimum of at least two full shift change periods. Implementation of any shift change time modifications may be subject to the meet and confer process.

Status of City Auditor Recommendations With Funding Impact (Cont'd.)
2005-2006 Adopted Budget

Department	Item	Status	Remarks
Finance/ Information Technology	Master Vendor File Improvements (00-02, #3)	Not Included	No additional funding resources requested by department in light of financial situation.
Fire	Overtime Expenditures – Implement a proactive sick leave reduction program with potential reduction in City costs (01-02, #8)	Under Review	The Fire Department is collecting data to identify the "drivers" of sick leave usage and identify patterns and their impact. Through the meet and confer process, the Department has commenced a discussion with Local 230 to work together to address sick leave usage. Depending on the terms of the program, it may be subject to the meet and confer process.
Fire	Overtime Expenditures – Implement a comprehensive Wellness-Fitness Initiative Program (01-02, #9)	Not Included	The City Safety Officer is working with the Department Safety Officer and Department Safety Committee to formulate a Master Health and Safety Plan, which includes the implementation of the Wellness-Fitness Initiative. No additional funding resources requested by department in light of financial situation.

Status of City Auditor Recommendations With Funding Impact (Cont'd.)
2005-2006 Adopted Budget

Department	Item	Status	Remarks
Fire	Strategic Plan – Develop plans for expanding use of the Omega priority response level (01-05, #3)	Not Included	Some of the prerequisites to implement the Priority Dispatch Omega Protocol have been implemented. However, the current EMS Agreement requires that the Fire Department respond to all calls received. Under the Omega protocol, 911 calls are referred to appropriate alternate sites rather requiring responses. This issue will need to be addressed as part of the contract negotiations with Santa Clara County. The current contract is up for renewal in July 2006.
Fire	Strategic Plan – Implement a pilot project to evaluate the use of SUVs or Light Units to respond to lower priority emergency medical calls (01-05, #5)	Not Included	Given the current budget situation, the Fire Department has not implemented this pilot program.
Planning, Building, and Code Enforcement	Targeted Neighborhood Clean-Up Program – Reduce overtime costs, increase targeted clean-up areas, establish grant program, and develop written standards for clean-up event flyers (03-01, #1)	Under Review	Efforts have been made to reduce overtime costs by utilizing less expensive staff for program events and to increase targeted clean-up areas. No increase in funding resources requested by Department to establish a grant program in light of financial situation. Written standards for clean-up event flyers have been developed.